



**FAZLANI AISHABAI & HAJI ABDUL LATIF CHARITABLE TRUST'S
AISHABAI COLLEGE OF EDUCATION**

(Affiliated to S.N.D.T. Women's University)

Address: Municipal School Building, J. J Hospital Compound,
Gate no. 14, Byculla, Mumbai – 400008.

5.1 STUDENTS SUPPORT

5.1.3

**UPLOAD ANY ADDITIONAL
INFORMATION**

5.1 – Student Support

5.1.3 The institution has a transparent mechanism for the timely redressal of student grievances including sexual harassment and ragging cases

Sr. No	Content	Response
1	The institution has guidelines regarding redressal mechanisms approved by appropriate statutory/regulatory bodies	Yes
2	Details of members of grievance redressal committees are available on the institutional website	Yes
3	Awareness programmes are conducted to communicate the guidelines for redressal of student grievances to teachers and students	Yes
4	Provision for students to submit grievances online/offline	Yes
5	Grievance redressal committee meets regularly	Yes
6	Students' grievances are addressed within 7 days of receiving the complaint	Yes



Shunail

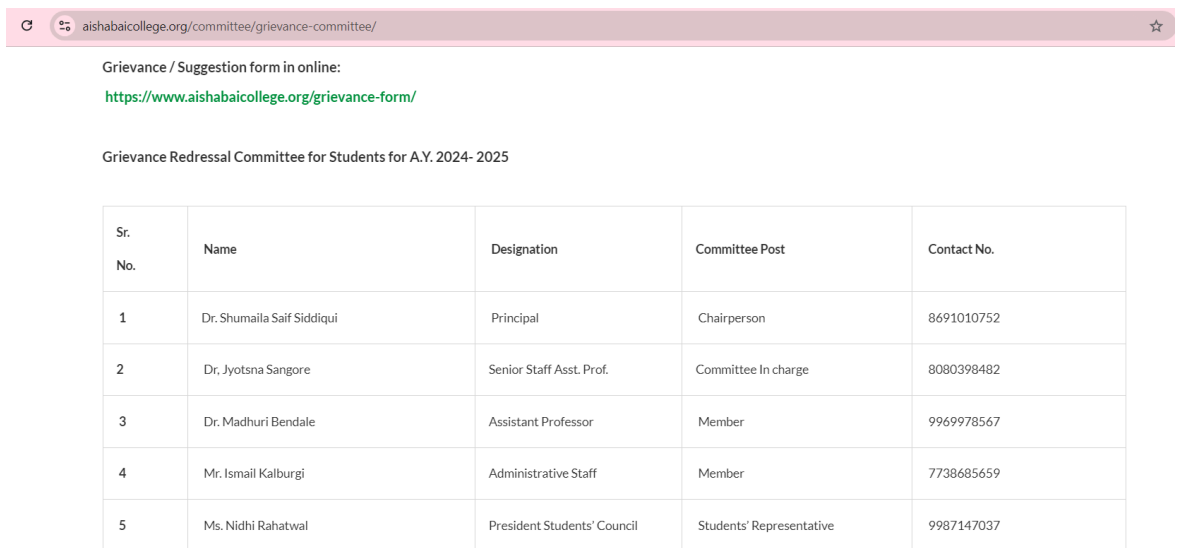
PRINCIPAL
Fazlani Alkhabal & Haji Abdul Latif Charitable Trusts
Alkhabal College of Education, Mumbai

1. The institution has guidelines regarding redressal mechanisms approved by appropriate statutory/regulatory bodies.

<https://www.aishabaicollege.org/committee/grievance-committee/>

2. Details of members of grievance redressal committees are available on the institutional website

<https://www.aishabaicollege.org/committee/>



The screenshot shows a web browser window with the URL <https://www.aishabaicollege.org/committee/grievance-committee/>. The page content includes a link to the Grievance / Suggestion form in online: <https://www.aishabaicollege.org/grievance-form/> and the title "Grievance Redressal Committee for Students for A.Y. 2024- 2025". Below this is a table with 5 columns: Sr. No., Name, Designation, Committee Post, and Contact No.

Sr. No.	Name	Designation	Committee Post	Contact No.
1	Dr. Shumaila Saif Siddiqui	Principal	Chairperson	8691010752
2	Dr. Jyotsna Sangore	Senior Staff Asst. Prof.	Committee In charge	8080398482
3	Dr. Madhuri Bendale	Assistant Professor	Member	9969978567
4	Mr. Ismail Kalburgi	Administrative Staff	Member	7738685659
5	Ms. Nidhi Rahatwal	President Students' Council	Students' Representative	9987147037

3. Awareness programs are conducted to communicate the guidelines for redressal of student grievances to teachers and students

At Aishabai College of Education, we prioritize the well-being and satisfaction of our students by ensuring that any grievances they may have are addressed promptly and fairly. To this end, we regularly conduct awareness programs aimed at effectively communicating the guidelines and procedures for redressing student grievances to both teachers and students.

These programs are designed to educate the college community about the various channels available for lodging complaints, the steps involved in the grievance redressal process, and the roles and responsibilities of the Grievance

Redressal Committee. Through these sessions, we aim to foster a transparent and supportive environment where students feel empowered to voice their concerns, knowing that they will be handled with the utmost care and confidentiality.

By ensuring that both students and faculty are well-informed about the grievance redressal mechanisms in place, we strive to maintain a harmonious and responsive educational atmosphere that upholds the values of fairness, equity, and respect within our institution.

Link:-

<https://www.aishabaicollege.org/wp-content/uploads/2024/08/Report-on-Anti-Ragging-Programme.pdf>

4. Provision for students to submit grievances online/offline

The grievance procedure serves as a mechanism to resolve issues between students and the institution, ensuring an efficient redressal system that maintains a harmonious relationship with the student body. Student grievances are handled with strict confidentiality and addressed with procedural fairness, free from bias. All complaints or grievances are met with prompt remedial measures when necessary. Students are required to submit their grievances in writing, either addressed to the committee or any of its members, or by placing the complaint in the designated dropbox or through an online link. The coordinator reviews the submitted complaints and forwards them to the committee for appropriate action. After reaching a consensus and formulating a plan of action, students are informed of the outcome. Complaint and suggestion boxes are also installed at various locations across the college premises, allowing students who wish to remain anonymous to submit their grievances or suggestions for improving academic or administrative aspects of the college.

- **Online:** **<https://www.aishabaicollege.org/grievance-form/>**

A form is available on the website for online grievance submission.

[aishabaicollege.org/committee/grievance-committee/](https://www.aishabaicollege.org/committee/grievance-committee/)

- Installing a suggestion/complaint box in front of the Administrative Block, allowing students who prefer to remain anonymous to submit their grievances and suggestions for improving academic and administrative aspects of the College.
- Advising students to respect each other's rights and dignity and to exercise patience and restraint in any situations of conflict
- Urging all students to avoid provoking or inciting others against fellow students, teachers, or the College administration.
- Encouraging all staff members to treat students with care and avoid any form of vindictive behavior, regardless of the circumstances.

Aishabai College of Education is dedicated to maintaining a supportive and fair environment for all its stakeholders. By following these guidelines, the institution aims to ensure that grievances are addressed promptly, impartially, and effectively, thereby fostering trust and accountability within the college community.

Please note that filing a complaint is a serious matter, and students are expected to use this privilege responsibly. The college ensures that all complaints will be handled with the utmost sensitivity and confidentiality.

Grievance / Suggestion Box for offline is placed in the girl's common room.



Grievance / Suggestion form in online:
<https://www.aishabaicollege.org/grievance-form/>

[aishabaicollege.org/grievance-form/](https://www.aishabaicollege.org/grievance-form/)

Flash News Ed. 2024-25

Home About Us Academics Infrastructure Staff Committee Career IQAC Gallery Alumnae Contact Us

Grievance Form

Home > Grievance Form

Students Grievance Form

This Student Grievance Form provides guidance for students in following the grievance process for academic & non-academic grievances, and complaints of unlawful discrimination or unfair treatment. Use this form to document your grievance.

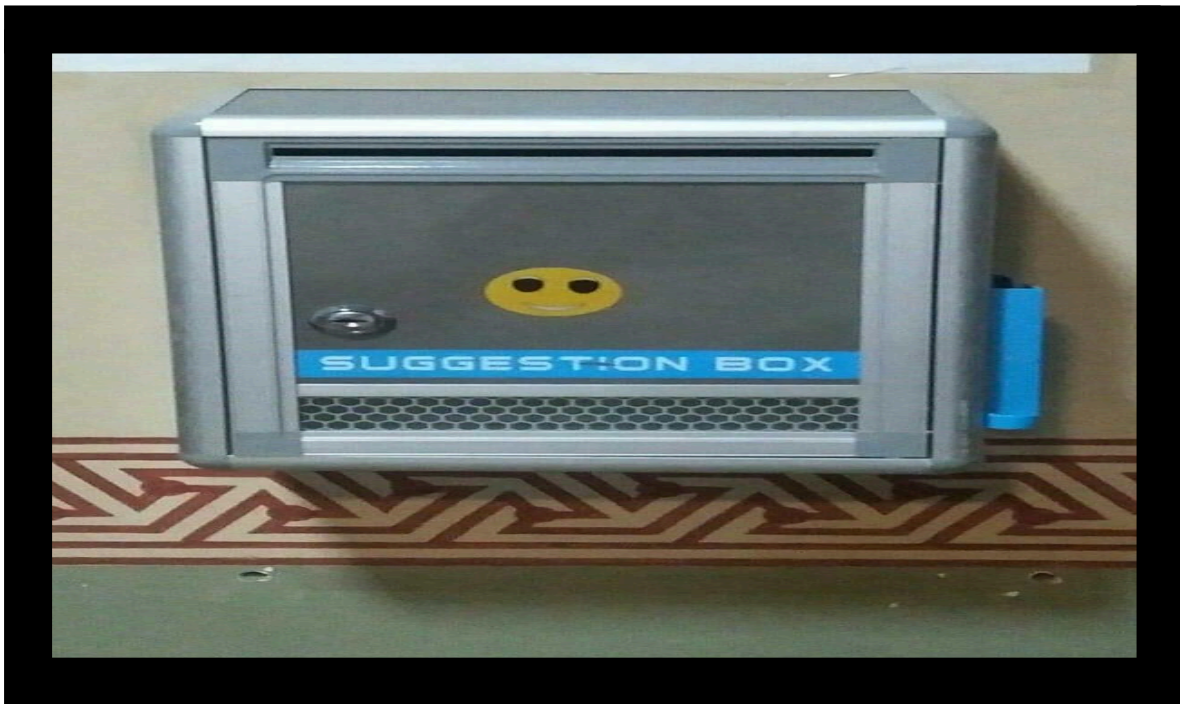
During the term, the college will make every effort to respond to your communication within 3-5 working days. Outside of the term periods, please allow college 5-7 days to respond.

Student Personal Details

Name of the student

● Offline:

The box is placed in the girl's common room on the ground floor and it's opened every month by the principal along with the Committee charge member, 1 teaching and one non-teaching staff member, and 2-3 student council members.



5. The grievance redressal committee meets regularly:

The Grievance Redressal Committee convenes regularly, with the frequency of meetings determined by the committee's workload, ongoing initiatives, and emerging issues. The committee is committed to resolving grievances within a maximum of 7 days. Meetings may be scheduled bimonthly, semi-annually, or as needed to address specific concerns or plan future activities.

This regular meeting schedule reflects the institution's commitment to maintaining an accessible and responsive grievance redressal system.

6. Student grievances are addressed within 7 days of receiving the complaint.

At Aishabai College of Education, we are committed to ensuring the well-being and satisfaction of our students by addressing their grievances.

promptly and effectively. As part of our student-centric approach, we have established a robust grievance redressal mechanism that guarantees all student complaints are reviewed and resolved within 7 days of their submission.

Upon receiving a complaint, whether through written submission, dropbox, or online link, the Grievance Redressal Committee, led by the coordinator, undertakes an immediate review. The committee meets regularly, with special provisions to convene promptly if a grievance is lodged. Each complaint is handled with the utmost confidentiality, ensuring that students feel safe and supported when raising concerns.

We emphasize procedural fairness and impartiality throughout the grievance resolution process. After a thorough review, the committee reaches a consensus and devises a plan of action to address the issue. Students are promptly informed of the outcome, ensuring transparency and fostering trust in the process.

Additionally, suggestion boxes placed at a strategic location around the campus allow students to provide feedback anonymously, ensuring that every voice is heard. This process not only resolves individual grievances but also contributes to the continuous improvement of our academic and administrative functions, aligning with the college's mission to provide a nurturing and conducive learning environment.



Shumail

PRINCIPAL

Fezlanı Aıshabal & Majı Abdul Latıf Charıtable Trust's
Aıshabal College of Educatıon, Mumbai

AISHABAI COLLEGE OF EDUCATION

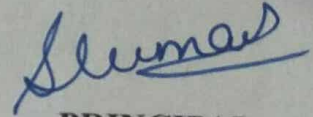
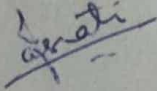
Date: 14th September, 2023

NOTICE FOR ANTI-RAGGING SESSION

All the S.Y.B.Ed. Students are hereby informed that our college is organizing **ANTI-RAGGING SESSION** in Multipurpose Hall on 16th September, 2023 around 09:20 a.m. onwards.

In-charges:

Dr. Jasvanti Adhangale



PRINCIPAL

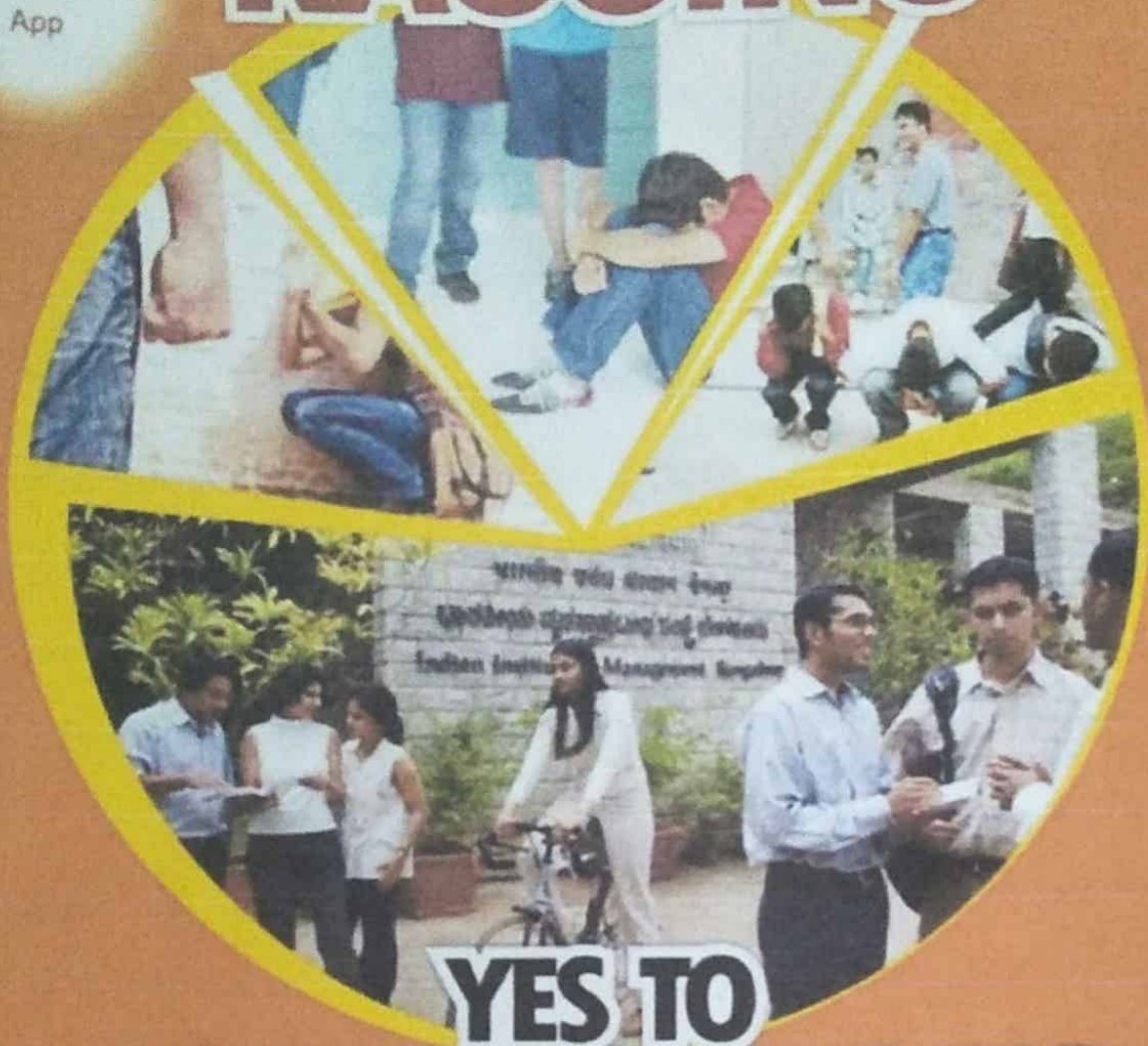
Dr. Shumaila Siddiqui

Download

**ANTI
RAGGING**

App

SAY NO TO RAGGING



YES TO JOYFUL CAMPUS

What is Ragging?

Any Act Resulting in:

- Mental/physical/sexual Abuse
- Verbal Abuse
- Indecent Behaviour
- Criminal Intimidation/wrongful Restraint
- Undermining Human Dignity
- Financial Exploitation/extortion
- Use Of Force

A STUDENT INDULGING IN RAGGING CAN BE:

- Cancellation of admission.
- Suspension from attending classes.
- Withholding/withdrawing Scholarship/Fellowship and other benefits.
- Debarring from appearing in any test/ examination or other evaluation process.
- Withholding results.
- Debarring from representing the institution in any regional, national or international meet, tournament or youth festival etc.
- Collective punishment - when the persons committing or abetting the crime of ragging are not identified the institution shall resort to collective punishment as a deterrent to ensure community pressure on potential ragger.



Immediately call

UGC Anti-Ragging Helpline

1800-180-5522 (24X7 toll free)

or send an e-mail to helpline@antiragging.in



Ministry of Education
Government of India



विश्वविद्यालय अनुदान आयोग
University Grants Commission
quality higher education for all

Foolishly I ragged & got suspended

Will I get prosecuted?
What about my Job prospects?

SAY NO TO RAGGING

MY FUTURE IS A BIG ?

Remember **RAGGING is for LOSERS**

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Quality Higher Education for all

SAY NO TO RAGGING

BEFORE YOU EVEN THINK OF RAGGING

Download ANTI Ragging App

THINK OF

- Humiliation
- Suspension
- Ruined Career
- Blacklisting
- Expulsion
- Possible Prosecution

Don't just stand and watch. Stop Ragging! Show Character

Remember **RAGGING is for LOSERS**

Ministry of Education
Government of India

विश्वविद्यालय आयोग
University Grants Commission
Quality Higher Education for all

SAY NO TO RAGGING

YES TO JOYFUL CAMPUS

What is Ragging?
Any Act Resulting in:
• Mental, physical, sexual abuse
• Verbal Abuse
• Intimidation
• Coercion, Intimidation, wrongful Harassment
• Undermining Honour, Dignity
• Financial Exploitation, extortion
• Sex Offence

A STUDENT PARTICIPATING IN RAGGING CAN BE:
• Expulsion from college/university
• Blacklisting
• Suspension from admission
• Debarment from admission
• Expulsion from hostel
• Expulsion from campus
• Expulsion from college/university
• Expulsion from campus
• Expulsion from college/university
• Expulsion from campus

Ministry of Education
Government of India

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University Grants Commission
Quality Higher Education for all

STAND UP FOR THOSE WHO CAN'T

"डर नहीं, बंधन बनाएं - रैगिंग को कहें 'नहीं'!"

LAJBA ZAID - 22

SAY NO TO RAGGING!!

"रैगिंग बंद करो, समर्थन शुरू करो!"

ANTI RAGGING

NISHI RAHATWAL - 11

SLOGAN ON ANTI- RAGGING

"SAY NO TO RAGGING, YES TO FRIENDLY CAMPUS"

Gulshan Ansari - 02
S.V.B.Ed

Ragging does not break the ice, it breaks lives, careers and families.

Stop ragging!

MAKE CAMPUS RAGGING FREE. GO AHEAD, REPORT RAGGING

Saniya shaikh
roll no. 18

Aishabai College of Education
Report on Anti Ragging

Date: 16th September, 2023.

Venue: Multipurpose hall.

Time: 9:20am to 10:10am

Objectives:

- To create awareness among students on campus about ragging and the department dealing with the same.
- To ensure student safety and allow students to take a stand against wrongful acts.
- To ensure positive environment for all within the campus.

Introduction: Aishabai College of Education conducted an anti-ragging session for the students on campus to make them aware about their rights and provisions, with respect to the department dealing with ragging. Ragging is an area which cannot be left unattended. Every institution has to ensure safe and positive environment for all, whether students or the staff. It is important to raise such issues in broad daylight to enhance one's understanding about the same and to spread awareness. Such a session allows students and others to speak up if they're going through something or even witnessed any similar wrongdoing.

Consideration all the broad objectives, Aishabai College of Education organised a session on Anti-Ragging. The session began with giving a broad insight about what is actually meant by the term ragging, and what all comes under this term. Ragging is defined as demanding a forceful response without any concrete reasons. It often happens among the teenagers within the campus, eg:

seniors forcing juniors to perform any task without their will. Such acts can be in a form of physical, mental, sexual or verbal abuse, etc.

Later the discussion went on to the possible actions that an institution is permissible for the same. Possible actions could be cancellation of admission, suspension, withdrawal of scholarship, debarring from appearing in any test or examination, withholding results, etc. And if the case is severe it is passed on to the higher authorities or even a legal case can be filed.

In the last part of the session, the audience were asked to share their experiences about the same, if any. Few of the students did share their experience and it was like an eye opener for all.

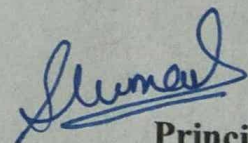
Overall, it was an essential and extremely informative session. Key takeaway for all is Never to remain silent even if you're witnessing a slight wrongdoing.

Outcomes:

- Became aware about anti-ragging.
- Became aware about possible actions that can be taken against a culprit.
- To speak up and take action against the culprit.

Professor in-charge:

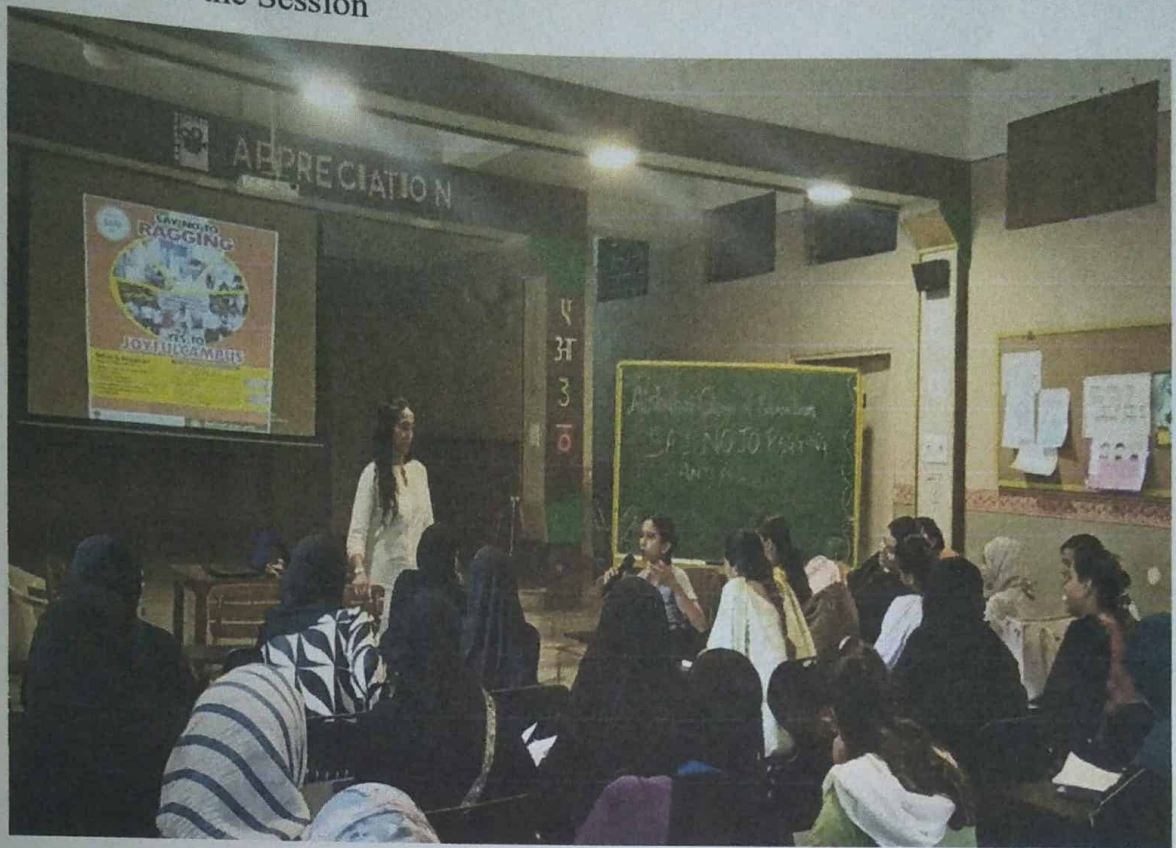
Dr. Jasvanti Adhangale

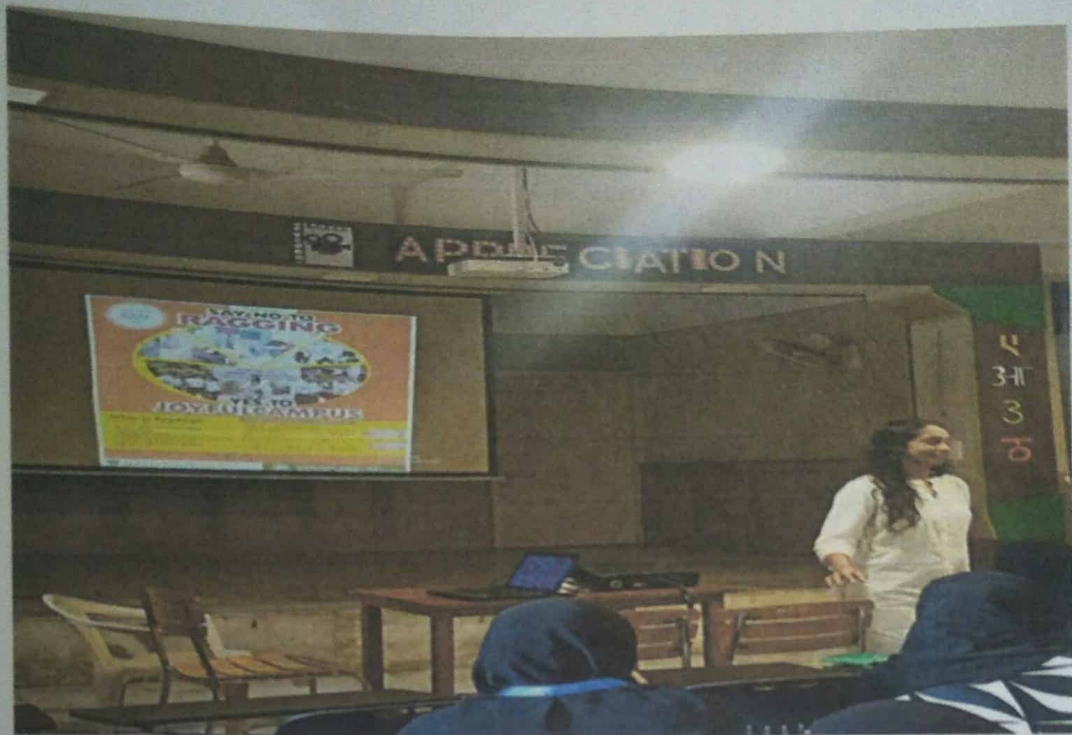


Principal

Dr. Shumaila Siddiqui

Glimpses of the Session





- 1. Introduction
- 2. The Importance of Appreciation
- 3. The Role of the Teacher
- 4. The Role of the Student
- 5. The Role of the Parent
- 6. The Role of the Community
- 7. The Role of the Government
- 8. The Role of the Media
- 9. The Role of the Arts
- 10. The Role of the Sports